



Start Here Go Anywhere

With a self-directed IRA





Provident Trust Group is a self-directed IRA custodian and administrator serving more than 31,000 clients and holding over \$12 billion in assets under custody.

Our mission is to empower you to self-direct your retirement. We are committed to providing you with greater access to alternative assets to help you get there.

As part of [Ascensus](#), we leverage expertise, training, and resources of the largest independent recordkeeping services partner and third-party administrator in the United States.



An active member of the [Retirement Industry Trade Association \(RITA\)](#), supporting the advancement of the self-directed retirement plan industry.



Named America's Best IRA Custodian for six consecutive years, indicating our commitment to our mission.

The Wealth Advisor
2015-2020

We can help you achieve your goals with a variety of retirement account options, supported by exceptional customer service and industry-leading technology.



Broad Accessibility

A world of investment opportunity, with flexible options and transparent fees.



Expert Service

Fast and personalized support with a dedicated VIP Services Team who are industry experts.



Proprietary Technology

Easy account opening, funding, and investing with a powerful and secure portal system.



Broad Accessibility

Unlike a traditional IRA that limits investments to stock market assets such as stocks, bonds, and mutual funds, a self-directed IRA (SDIRA) can hold almost any type of asset, as long as it isn't [prohibited by the Internal Revenue Service \(IRS\)](#). And because an SDIRA is a qualified retirement account, you can benefit from potential tax advantages.

To invest in an SDIRA, the [IRS requires you to have a custodian](#), or an entity that executes and administers your investments. That's where we come in. When you open an account with Provident Trust Group, you have the freedom to direct your investments, while we handle the administration of your account.

Common SDIRA investments

- Real estate
- LLCs
- Precious metals
- Promissory notes
- Partnerships

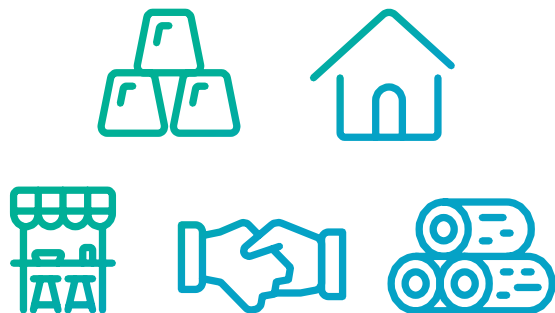
Other examples of SDIRA investments

- Livestock
- Timber rights
- Natural gas
- Private equity
- Marinas
- Structured settlements
- Start-ups
- Restaurants
- Vineyards
- And more

Please note, we do not support direct cryptocurrency investments at this time.

It's important to us that cost is never a barrier to your investment accessibility. Unlike other custodians in the industry, whose fees are based on the total value of assets or number of assets in the SDIRA, we have a simple, transparent, and flat [fee structure](#).

Your account at Provident can hold almost any type of asset, with the freedom to direct your investments.





Expert Service

When investing through a Provident SDIRA, you get dedicated support every step of the way.

Client Onboarding Team

Helps you with the technical details of setting up your account to get you up and running quickly.

VIP Services Team

Supports your day-to-day needs, such as investment status and portal assistance. You can contact this team via **phone Monday–Friday, 6 a.m.–4 p.m. (PT)**, or at any time via [email](#).

4 in 5 Certified IRA Professionals

84% of our eligible operations and customer service associates hold the nationally recognized Certified IRA Professional (CIP) designation. As this certification requires a minimum of two years of IRA operations and compliance experience, it serves as a respected benchmark of our team's knowledge and industry experience.

90%+ Client satisfaction

Our satisfaction rating is pulled directly from our clients, who rate us based on each interaction. Regardless of which action you're taking with your account, we are committed to providing you with an exceptional experience.



Our clients love us!

How do we know this? We measure Net Promoter Scores (NPS) which are often dubbed the "gold standard" customer experience metric. It is used by the most advanced service-oriented companies to measure how likely their customers are to recommend their services to others and **ours has surpassed the financial industry average for eight consecutive quarters.***

Do you know what your current custodian's NPS score is? It's important that you look for this, as it can be a good indicator of the type of service you can expect.

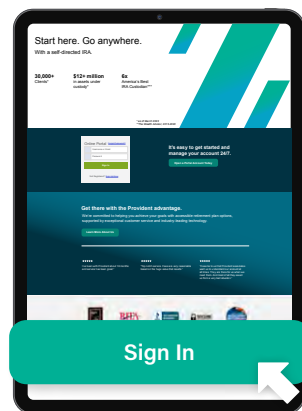
*Provident Trust Group data, as of March 2023.



Proprietary Technology

Our online portal offers a simplified experience you won't find anywhere else. Our platform is custom-built in-house, so we can be more responsive, more flexible, and add enhancements as needed.

- Get a **real-time overview** of your account and investment statuses
- Send and receive funds **completely online** and track where your money is at all times
- Set up **AutoPay** for account fees and never worry about incurring late fees
- Submit digital forms with auto-filled sections for **faster processing**
- View all current and past statements and tax forms in **one place**
- **Upload account documents securely** and skip the hassle mailing



We ensure your Provident account is protected with the **utmost security and privacy** by:

- Operating in accordance with **Nevada Financial Institutions Division** audits and regulations
- Employing all measures of Ascensus' [cybersecurity program](#)
- Using multifactor authentication and a Secure Message Center to protect your portal data
- Going above and beyond the industry standard to [comply with all existing and evolving privacy laws](#)



Self-direct your investments with full confidence. We have your back.



It's easy to get started.

You can open an account in just a few minutes.

Online

Our digital application makes it quick and easy. Once your account is established, you can fund and direct your investments entirely online.

With personal support

If you have any questions or prefer to use hard-copy forms when setting up your account, our VIP Services team is here to help.

888-855-9856 | Monday–Friday 6 a.m.–4 p.m. PT
info@trustprovident.com

Start application

Contact VIP Services

Wherever you want to be, we can help you get there.

📞 888-855-9856 | fax 702-253-7565

✉ info@trustprovident.com

📍 8880 W. Sunset Rd. Ste. 250, Las Vegas, NV 89148

🌐 trustprovident.com

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